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Application No.: 09/363,339
Office Action Dated: January 5, 2004

PATENT

#10
4/5/04



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

**Timothy M. Young, Steven J. Capriotti,
Steven Luzeski, Barbara E. Osder**

Confirmation No.: 8021

Application No.: 09/363,339

Group Art Unit: 2465

Filing Date: July 29, 1999

Examiner: Simon P. Sing

For: **VOICE MESSAGING SYSTEM WITH ENHANCED CUSTOMIZABILITY**

EXPRESS MAIL LABEL NO: EV396265827US
DATE OF DEPOSIT: April 5, 2004

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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APR 08 2004

Sir:

Technology Center 2600

REPLY PURSUANT TO 37 CFR § 1.111

The present paper is submitted as a complete response to the Office Action dated **January 5, 2004**. Applicants respectfully request consideration of the amendments and/or remarks as indicated below:

- ☐ **Amendments to the Specification** begin on page _____ of this paper.
- ☐ **Amendments to the Claims** are reflected in the listing of the claims which begins on page _____ of this paper.
- ☐ **Amendments to the Drawings** begin on page _____ of this paper and include an attached replacement sheet.
- ☒ **Remarks/Arguments** begin on page 2 of this paper.